







# Preparing Families for the First Day of School

Presented by NYC DHS, NYC DOE, & NYS-TEACHS September 24, 2020

# Who we are

### Department of Education's Students in Temporary Housing (STH)

- Unit within the Office of Community Schools
- Provides technical assistance and works directly with schools and students in temporary housing, including those in shelters
- Provides services students are entitled to under the McKinney Vento Act and Chancellor's Regulation A-780
- Department of Education's Office of Pupil Transportation (OPT)
  - Provides transportation services students in temporary housing (STH) are entitled to under the McKinney Vento Act and Chancellor's Regulation A-780.

#### • NYS-TEACHS

- Funded by the State Education Department and housed at Advocates for Children
- Provides technical assistance on homeless education issues. Services include: Infoline (800-388-2014), website (<u>nysteachs.org</u>), webinars, workshops, and trainings

# Today's Agenda

- Updates on:
  - Start dates
  - □ iPads
  - Childcare
  - Enrollment
  - □ Transportation
  - Meals





## Reminder: Fall 2020

Questions? Contact the Parent Coordinator at their child's school.

### More Information: <u>Choosing Remote Instruction for Fall webpage</u>

	Blended Learning	Fully Remote
Opting In	Default option for students *Fully Remote students can opt into Blended learning at specific times in school year. Schools will provide information and deadlines.	Opt-in via this <u>THIS SURVEY</u> or by calling 311. *Students can opt into fully remote at any time.
Schedule	In-person and remote learning mixed *Schools are trying to prioritize STH for in-person learning.	5 days remote learning

# Updates: Fall 2020 Start Dates

All students begin remote learning on 9/21.

More			
Information:			
<u>Important</u>			
<u>Updates on</u>			
In-person start			
<u>dates</u>			

Blended Learning Students Enrolled In:	In-Person Learning Begins On:
Grades 3K and Pre-K (in any school type/grade configuration)	Monday 9/21
District 75 (all grades)	Monday 9/21
By School Type:	
Students enrolled in · Elementary Schools (K-5 and K- 8) (includes students in grades 6-8 in K-8 schools)	Tuesday 9/29
Students enrolled in: Middle Schools (Grades 6- 8) High Schools (Grades 9-12) Secondary Schools (Grades 6-12) Transfer Schools, Adult Education, Evening Schools, Alternate Learning Centers	Thursday 10/1
Schools with Other Grade Configurations:	
Students enrolled in K-2 and K-3 Schools	Tuesday 9/29
Students enrolled in K-12 Schools	Tuesday 9/29

# Reminder: Devices for Remote Learning

# Device management will now be at the school level. All schools are responsible for:

- Surveying families to access need for devices and internet
- Managing devices
- Working with the DOE's Division of Instructional and Information Technology (DIIT) to repair or replace broken, stolen, or missing iPads.

Each school will have a Single Point-of-Contact (SPOC) for Device Management to reach out to with questions. <u>Reach out to the school</u> or <u>the STH Regional Manager</u> to find out who the SPOC is for their child's school.

# Reminder: Devices for Remote Learning

### If a student needs a device:

- If they are new to NYC DOE or no prior requests: Fill out this Request Form
- If they have requested but still not received: Fill out this <u>Technical Support Form</u> and notify the school's SPOC.

### If a student is experiencing any other tech issues:

- Fill out this <u>Technical Support Form</u> and notify the school's SPOC.
- Shelter should also notify <u>the STH Regional Manager</u>.

If your shelter is experiencing low connectivity (multiple students not connecting to the internet unless outside or in a specific part of shelter):

Fill out this <u>Shelter Data Service Issues Form</u> and notify the <u>STH Regional Manager</u>.

## Updates: Devices for Remote Learning

# ~9,000 devices were shipped to schools this week for STH, including those new to shelter or new to DOE.

Schools will be responsible for getting those devices to the students they are set aside for.

**COMING SOON!** All iPads are covered under warranty with AppleCare. We're working to allow families to go directly to an Apple Store or call AppleCare to get replacement devices. More details to come.



# Reminder: Learning Bridges

Learning Bridges is a new program that will provide **free childcare** for children from 3-K through 8th grade **participating in blended learning** on days they are scheduled for remote learning.

### **\*\*Priority enrollment for students in shelter\*\***

### The Learning Bridges programs will:

- Be operated by community-based organizations and other partners
- Provide opportunities for children to connect to their remote learning activities
- Include time for art, recreation, and other age-appropriate activities
- Follow the same rigorous health and safety precautions as schools

More information about Learning Bridges can be found here.

# Update on Learning Bridges

- Offers are going out this week
- 3,600 seats are already available for preschoolers
- K-8 services will start on 9/29
- Families can continue applying after start date. <u>Application available here.</u> Parent/Guardians who filled out interest form do NOT need to apply again.
- Families who have questions about the status of their application can e-mail <u>Learningbridges@schools.nyc.gov</u> and will receive a response within 48 hours.

## Reminders: School Enrollment

For students doing Blended (some in-person and some remote), make sure parents know when their child is scheduled to go to school. It may not be the first day the school building is open.

If a family is having issues with enrolling in school, please reach out to your <u>STH Regional Manager</u>.

For students who are over-age and/or under-credited, reach out to <u>a District</u> <u>79 Referral Center</u> for more information on their options.

# Office of Student Enrollment: Resources and Support

### **School Districts Served**

### Family Welcome Center Email Address

Bronx - Districts 7, 9, 10 FordhamFWC@

Bronx - Districts 8, 11, 12

Brooklyn - Districts 13, 14, 15, 16

Brooklyn - Districts 17, 18, 22

Brooklyn - Districts: 19, 23, 32

Brooklyn - Districts 20, 21

FordhamFWC@schools.nyc.gov

ZeregaFWC@schools.nyc.gov

FtGreeneFWC@schools.nyc.gov

OceanFWC@schools.nyc.gov

StMarksFWC@schools.nyc.gov

89thFWC@schools.nyc.gov

Physical locations of the Family Welcome Centers are CLOSED. But staff are still working. Email them your requests and questions.

**Don't know what district your shelter is in?** No problem. Call 311.

Having a problem with enrollment or can't connect with the Family Welcome Center? Contact STH Regional Manager

## Office of Student Enrollment: Resources and Support

- Manhattan Districts 1, 2, 4
- Manhattan Districts 3, 5, 6
- Queens Districts 24, 30
- Queens Districts 25, 26
- Queens Districts 27, 28, 29
- Staten Island District 31

- 333FWC@schools.nyc.gov
- 125FWC@schools.nyc.gov
- QueensPlazaNFWC@schools.nyc.gov
- LindenFWC@schools.nyc.gov
- SutphinFWC@schools.nyc.gov
- PetridesFWC@schools.nyc.gov

# DOE Early Childhood Education Outreach Team contact info:

- □ Main Number: (212)-637-8000
- Bronx: Katherine Rodriguez, Borough Manager
- Email: <u>KRodriguez73@schools.nyc.gov</u>
- Queens: Jimmy Li, Borough Manager
- Email: <u>JLi4@schools.nyc.gov</u>
- Brooklyn: Andrea Dawes, Borough Manager
- Email: <u>adawes@schools.nyc.gov</u>
- Manhattan/Staten Island:
- Email: <u>OutreachTeam@schools.nyc.gov</u>
  16



# Reminder: Transportation Eligibility

## <u>BUSING</u>

- Preschool students, if an appropriate route exists.
- Students grades K-6
- 7 &8th grade students with an IEP.
- All students with mandated specialized transportation on their current IEP.

or

## METROCARD

- FREE full-fare MetroCard for any student in temp housing not receiving busing or are in the process of being routed.
- Preschool students who exceed height requirements to ride for free on subways and local buses as set forth by MTA.
- Parent/guardian to accompany their child (preschool-grade 6) to and from school.

## **Reminder: Transportation**

- To request busing for students in preschool, complete a <u>Busing</u>
   <u>Exception Request Form</u> and email the request to:
   <u>BusingExceptions@schools.nyc.gov</u>
- Once a determination has been made, OPT's Special Populations Team will contact parents directly and provide an update.
- Students whose current IEP includes specialized transportation Do
   NOT need a Busing Exception Request. Make sure the school has the most up-to-date address in ATS.



• New health and safety protocols for busing

## Updates: MetroCards

Parent/guardian MetroCards for families in shelter:

- Now available for parent/guardians of students in grades 3-K through 12
- Monthly MetroCards are available upon request at schools. Parent/guardian must contact their school transportation coordinator who will help arrange MetroCard pick-up.
- Please note that parents/guardians of students in remote-only can also request MetroCards if the family needs travel to a <u>DOE meal location</u> to obtain free meals.

\*An emergency supply of P/G MetroCards will be available at shelters for FAs to distribute for parent/guardians facing hardships in getting to school for pick-up. Connect with your FA and STH Regional Manager for more information.



# Reminder: Accessing Student Route information

### <u>NYCSchool Account (NYCSA)</u> now has bus route information!

Make sure every family has signed up for an account and linked it to all of their students.

### **Resources for Signing Families up with NYCSA**

- Step by Step Guide for families
- Webinar walk through of process

### Weekly Updated Route Information provided by OPT

OPT will continue to provide DHS providers updated student route information. Make sure to share route updates with families.

### **Questions?**

Email Office of Pupil Transportation (OPT) Special Populations Team at: <u>BusingExceptions@schools.nyc.gov</u>



# Reminder: School Supplies and Other Supports

School Supplies: Most shelters will receive backpacks and school supplies.

Supports through Title I: All schools have to set aside some of their Title I funds for students in temporary housing. Set-aside funding can be used for things like:

- Technology for remote learning (for example, headphones for devices, hotspots if iPad has connectivity issue)
- Emergency food when school meals and public benefits are not enough
- Eyeglasses if not available through Medicaid/insurance or other sources
- Tutoring or counseling for students who need more support outside of teachers' office hours
- School clothes/Uniforms (Note: Schools cannot turn students away even if they aren't wearing a uniform or complying with dress code)



For more information about supports through Title I, contact the student's school.

- Student meals will be available for pick-up 9-12pm
- Adult meals will be available for pick-up 3-5pm
- More information <u>here</u>
- MetroCards to pick up meals are available to parents from their children's school
- Coronavirus NYC Neighborhood Food Resource

Guides for info about food pantries



# Where to get help?

### **Student in Temporary Housing (STH) Regional Managers**

Regional Manager Name	Districts	Contact	
Brittany Taylor	Bronx (D 8, 11)	<u>BTaylor19@schools.nyc.gov</u> 718-828-4950 (o)	
Cecilio Diaz	Manhattan (D1, 4) Queens (D 24, 25, 26, 30)	<u>CDiaz@schools.nyc.gov</u> 917-339-1698 (o)   917-287-2310 (m)	
Charlene Mitchell	Brooklyn (D 17 )	<u>CMitchell4@schools.nyc.gov</u> 718-758-7722 (o)   929- 232-0132 (m)	
Iris Gersten	Manhattan (D 2, 3)	<u>IGersten@schools.nyc.gov</u> 917-339-1718 (o)   646-784-5802 (m)	
Linda Wilson	Queens (D 27, 28, 29)	LWilson33@schools.nyc.gov 718-391-6849 (o)   347-574-2095 (m)	Ter
Rakeyah Evans	Manhattan (D 5, 6)	RHameedevans@schools.nyc.gov 917-339-1718 (o)	We
Rebekha Askew	Bronx (D 7, 8)	RAskew2@schools.nyc.gov 718-828-2644 (o)   917-951-9576 (m)	
Shaquieta Boyd	Bronx (D 9)	SBoyd5@schools.nyc.gov 718-741-7049 (o)	<u>S1</u>
Stephanie Dyer	Bronx (D 10, 12)	<u>SDyer@schools.nyc.gov</u> 718-741-7783 (o)   646-584-2973 (m)	
Wayne Harris	Brooklyn (D 14, 15, 16, 19, 32)	<u>WHarris22@schools.nyc.gov</u> 718-935-3562 (o)   917-861-4809 (m)	
Rahul Patel	Brooklyn (D 13, 23)	<u>rpatel9@schools.nyc.gov</u> (718) 295-4105 (o)	
Fahmeeda Saleem	Brooklyn (D 18, 20, 21, 22, 31)	fsaleem@schools.nyc.gov 718-758-7636 (o)   917-225-7585 (m)	

26

DOE Students in Temporary Housing Webpage

### STH Staff Directory





# Toll-free Infoline 800-388-2014



- Free brochures are available in English and in Spanish
- □ Free **posters** in 10 languages
- Website: www.nysteachs.org







# Back to School Checklist:

- ✓ Families in my facility are aware of school options and importance of school stability
- All children in my facility are registered in school and have access to remote learning
  - □ Young children referred to Early Learn, 3-K, and Pre-K
  - Older youth who are out of school referred to Family Welcome Center, District 79 Referral Center, and/or transfer high school
  - Families who need child care have completed the <u>Learning Bridges survey</u>
  - Families know who to contact about getting a device/internet
  - If your facility has **internet connectivity issues**, contact the <u>STH Regional Manager</u> ASAP
- My staff are making sure that all children doing in-person learning have a MetroCard by the start of school
- All children in my facility have school supplies
- My staff are partnering with the DOE to promote educational events



# Thank You!

### **NYS-TEACHS**

Jennifer Pringle, Project Director jpringle@afcnyc.org Infoline: (800) 388-2014 Website: www.nysteachs.org

### **NYC** Department of Education

### **Students in Temporary Housing (STH)**

Hele Scalise, Director, Capacity Building <u>hscalise@schools.nyc.gov</u> Website: <u>https://www.schools.nyc.gov/school-life/</u> <u>special-situations/students-in-temporary-housing</u>

Office of Pupil Transportation (OPT) Daniella Inga, Liaison, Foster Care and Temporary Housing <u>DInga2@schools.nyc.gov</u>

The slides from today's webinar and other handouts can be found here: <u>http://nysteachs.org/trainings/WebinarMaterials.html</u>