

# Resources for Students in Temporary Housing



## Devices, iPads, Internet Connectivity Issues

- If students in your shelter have no connectivity or limited connectivity on iPads, fill out this [Shelter Data Service Issues Survey](#).
- [Priority Shelter Support Hotline](#): (718) 935-5108
- [Getting started with an iPad and software updates](#)
- [Requesting an iPad](#)
- [Enter a technical support ticket](#) with the IT Service Desk
- [General technical support](#)



**NYC Schools Account (NYCSA)** Get schedule, attendance, busing, report cards and more!

- [Creating an account](#) and sign in [here](#)
- To get a creation code for a student, contact your child's school using [Find a School](#) or the [Students in Temporary Housing \(STH\) Regional Manager](#).



## Busing Information

- Parents can get route info by signing in to [NYC School Account \(NYCSA\)](#)
- Call 311 or email [BusingExceptions@schools.nyc.gov](mailto:BusingExceptions@schools.nyc.gov)
- Busing health and safety protocols available [here](#)
- *For students in temporary **doubled-up situations** who need busing, fill out an [Exceptions Request](#)*



## MetroCards

- MetroCards for parents in temporary housing to accompany their children to school or to pick up meals are available from the school.
- Schools can request parent MetroCards by emailing [publicschoolmetrocards@schools.nyc.gov](mailto:publicschoolmetrocards@schools.nyc.gov)



## Shelter Transfers and the School Proximity Project

- Parents can request a shelter transfer to be closer to their children's school. Families will be transferred if there is an appropriate unit available. To request a transfer, contact the case manager or shelter director.
- For more information, call NYS-TEACHS 800-388-2014



## Learning Bridges: free childcare

- Priority given to children in temporary housing
- Available for 3-k-8<sup>th</sup> graders
- Must be participating in blended learning (not available to students doing fully remote instruction)
- Application available [here](#)



## Enrollment

- Family Welcome Centers are closed but staff are working remotely. [Email them](#) for help.



## High School Equivalency programs

- Call the Referral Center Hotline: 718-577-2525
- [Visit Pathways to Graduation \(P2G\)](#)

## Early Childhood: [Early Learn](#), [Head Start](#), [3-K](#), [Pre-K](#)

- Outreach Team Main Number: (718) 935-2009
- Bronx: Katherine Rodriguez, [KRodriguez73@schools.nyc.gov](mailto:KRodriguez73@schools.nyc.gov)
- Brooklyn: Andrea Dawes, [adawes@schools.nyc.gov](mailto:adawes@schools.nyc.gov)

- Queens: Jimmy Li, [JLi4@schools.nyc.gov](mailto:JLi4@schools.nyc.gov)
- Manhattan/Staten Island: [OutreachTeam@schools.nyc.gov](mailto:OutreachTeam@schools.nyc.gov)



## Translation and Interpretation Supports

- (718) 935-2013 or email [Hello@schools.nyc.gov](mailto:Hello@schools.nyc.gov)
- [Translated Support for Remote Learning](#)



## Special Education

- General questions: [SpecialEducation@schools.nyc.gov](mailto:SpecialEducation@schools.nyc.gov)
- Transition to Kindergarten: [Turning5@schools.nyc.gov](mailto:Turning5@schools.nyc.gov)
- Related Services: [RelatedServices@schools.nyc.gov](mailto:RelatedServices@schools.nyc.gov)
- Call the Special Education Hotline at 718-935-2007
- [Special Education Learn at Home Resources](#)



## Grab and Go Meals

- [Meals for students](#) doing remote learning available from schools 9am-12pm on school days
- [Meals for adults](#) available 3-5pm at Meal Hubs.
- For local info about food pantries, see [Coronavirus NYC Neighborhood Food Resource Guides](#)



## Questions/Troubleshooting

- **Students in Temporary Housing Staff:** [bit.ly/STHStaff](https://bit.ly/STHStaff)
- **STH Regional Managers**
  - **Bronx**
    - Rebekha Askew (D 7, 8) [raskew2@schools.nyc.gov](mailto:raskew2@schools.nyc.gov), 718-828-2644, 917-951-9576 (m)
    - Brittany Taylor, (D 8, 11), [btaylor19@schools.nyc.gov](mailto:btaylor19@schools.nyc.gov), 718-828-4950
    - Shaquieta Boyd (D 9), [sboyd5@schools.nyc.gov](mailto:sboyd5@schools.nyc.gov) 718-741-7049
    - Stephanie Dyer (D 10, 12), [sdyer@schools.nyc.gov](mailto:sdyer@schools.nyc.gov), 718-741-7783, 646-584-2973 (m)
  - **Brooklyn**
    - Rahul Patel, (D 13, 23), [rpatel9@schools.nyc.gov](mailto:rpatel9@schools.nyc.gov), 718-295-4105
    - Wayne Harris (D 14, 15, 16, 19, 32), [wharris22@schools.nyc.gov](mailto:wharris22@schools.nyc.gov), 718-935-3562, 917-861-4809 (m)
    - Charlene Mitchell (D 17), [cmitchell4@schools.nyc.gov](mailto:cmitchell4@schools.nyc.gov), 718-758-7722, 929-232-0132 (m)
    - Fahmeeda Saleem (D 18, 20, 21, 22), [fsaleem@schools.nyc.gov](mailto:fsaleem@schools.nyc.gov), 718-758-7722, 929-232-0132 (m)
  - **Manhattan**
    - Cecilio Diaz, Manhattan (D1, 4), [CDiaz@schools.nyc.gov](mailto:CDiaz@schools.nyc.gov), 917-339-1698, 917-287-2310 (m)
    - Iris Gersten, (D 2, 3), [IGersten@schools.nyc.gov](mailto:IGersten@schools.nyc.gov), 917-339-1718, 646-784-5802 (m)
    - Rakeyah Evans, Manhattan (D 5, 6), [RHameedevans@schools.nyc.gov](mailto:RHameedevans@schools.nyc.gov), 917-339-1718
  - **Queens**
    - Cecilio Diaz, (D 24, 25, 26, 30), [CDiaz@schools.nyc.gov](mailto:CDiaz@schools.nyc.gov), 917-339-1698, 917-287-2310 (m)
    - Linda Wilson (D 27, 28, 29), [LWilson33@schools.nyc.gov](mailto:LWilson33@schools.nyc.gov), 718-391-6849, 347-574-2095 (m)
  - **Staten Island**
    - Fahmeeda Saleem (D 31), [fsaleem@schools.nyc.gov](mailto:fsaleem@schools.nyc.gov), 718-758-7722, 929-232-0132 (m)

